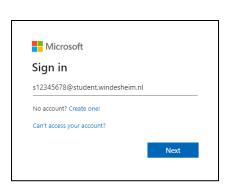
Multi Factor Authentication for students



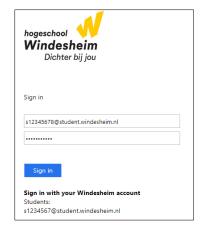
This instruction has 14 steps

- 1. Go to the following website on a device other than your smartphone: aka.ms/mfasetup
- 2. Log in with your student account

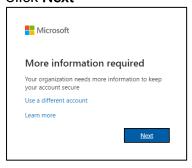
Example:



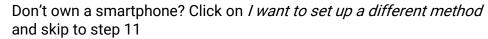




3. Click Next



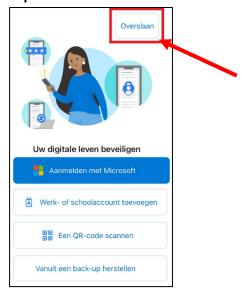
4. Download the <u>Microsoft Authenticator</u> App from your smartphone's store. On the webpage, click **Next**



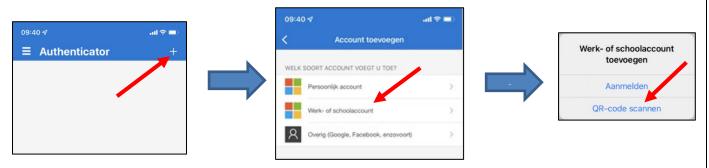




5. Open the Authenticator app, at first use of the app tap on **Continue** and **Accept** and in the top right corner of the screen tap on **Skip**



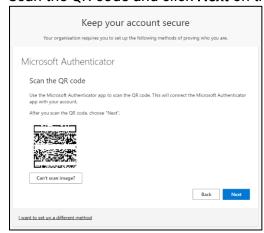
6. In the top right corner of the screen tap on the +, tap Work or school account and tap on Scan QR code



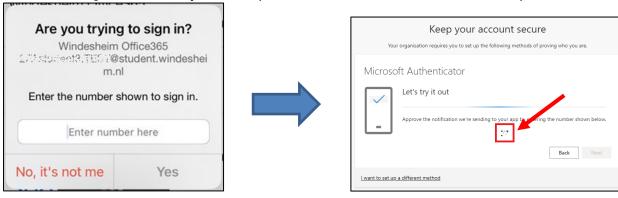


At first use of the app you will be asked to allow the app to send you notifications, we advise you to allow these notifications for a smooth login experience.

7. Scan the QR-code and click **Next** on the website



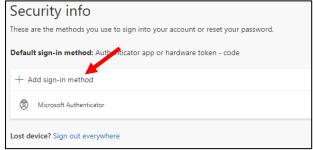
8. Enter the 2-digit number on you smartphone as shown on the website and tap on Yes



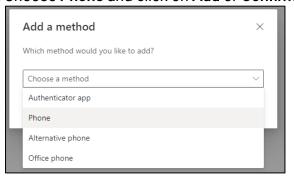
9. On the website, click on **Next** and **Done**



10. Click on Add sign-in method



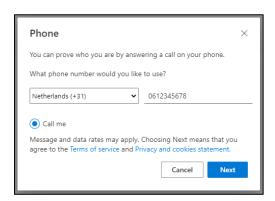
11. Choose Phone and click on Add or Confirm



12. Change the country in the pull-down menu to **Netherlands (+31)** [or country of residence] and type your phone number in the second text box, then click **Next**



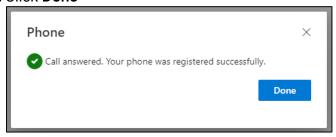
Enter the personal phone number that you always carry with you.



13. Answer the call and press the # (hashtag) key on your phone



14. Click Done



Your phone is now set up, if you are unable to log in with the Microsoft Authenticator app, you can choose to receive a call. Answer the call and press the # (hashtag) key on your phone.

IT contactinformation

Telephone number: +31 (0) 88 - 469 9070

IT helpdesks:

Zwolle	F2.03	Mon – Fri	8:00 - 16:00	
Almere	6th floor	Mon – Fri	8:30 - 17:00	